



the Local MH/IDD Authority for Denton County, Texas

Regularly Scheduled Meeting Board of Trustees

Date: Thursday August 27, 2026

Time: 1:00 PM

Place: Administrative Building
1614 Scripture Street
Denton, Texas 76201

Board Members:

Dianne Hickey, Chair

Arthur K. Sayre, Vice Chair

Cynthia Jones, Ph.D., Secretary

Brooke Hambrick

Isabel Hernandez

Linda Holloway, Ph.D.

Douglas Lee

Ron Marchant

Paul Slough

Dawn Waye

Pam Gutierrez, Executive Director

We Value:

Individual Worth – Quality – Integrity – Dedication – Teamwork

Denton County MHMR Center, My Health, My Resources

Mission Statement

*Denton County MHMR Center, My Health, My Resources, enhances the quality of life
of the individuals served and their family members.*



Board of Trustees Meeting Agenda
Thursday – August 27, 2026

I. Call to Order

- A. Roll Call
- B. Welcome to Guests and Staff
- C. Public Comments are welcome, however, are limited to three (3) minutes per individual and fifteen (15) minutes total time. Citizens wishing to address the Board must complete the Citizen Comment Registration Form prior to the start of the meeting.

Pursuant to State Open Meetings Law, the Board of Trustees is restricted in discussing or taking action on items not posted on the agenda.

- D. Approval of the Regularly Scheduled Board of Trustees Meeting Minutes from July 30, 2026.
- E. Approval of the Special Board of Trustees Meeting Minutes from August 12, 2026.
- F. **Board Training/Staff Presentation** – Outpatient Biopsychosocial Interventions (OBI) Program.
Morgan Quinnelly, Chief Integration Officer

The Board reserves the right to convene in Executive Session(s) from time to time as deemed necessary during this meeting – Executive Session(s) pursuant to Article 6252-17, Sec. 2, V.T.C.S., regarding Litigation (e), Real Estate (f), Personnel (g) and Security (j).

II. Committee Reports

Finance Committee Meeting

- A. FY 2026 Period 11 (July) Financial Statements.
Dianne Hickey, Finance Committee Chair
- B. Review and Approval of FY 2027 Budget and Personnel Services Schedule (PSS).
Dianne Hickey, Finance Committee Chair

Personnel Committee Meeting

C. Review and Approval of Policies:

Linda Holloway, Ph.D., Personnel Committee Chair

- Policy 3.1 – Confidentiality
- Policy 3.11 - Charges for Community Services - Financial Management
- Policy 3.702 - Service Plan
- Policy 3.703 - Screening, Referral & Emergency Services
- Policy 3.708 - Case Management/Service Coordination
- Policy 3.710 - Least Restrictive Alternatives
- Policy 5.0 - Quality Management Program
- Policy 5.0.1 - Quality Management and Utilization Management Plan
- Policy 6.0 - Human Resource Training & Development Program
- Policy 7.0 - Human Resources
- Policy 8.15 - Charity Care Pool
- Policy 9.0 – Privacy

D. Review and Board Approval of Executive Director's Contract Renewal.

Linda Holloway, Ph.D., Personnel Committee Chair

E. Executive Director's Succession Plan. Discussion Item Only.

Linda Holloway, Ph.D., Personnel Committee Chair

III. Other Agenda Items

A. Abuse & Neglect/Critical Incidents Report. Discussion Item Only.

Kayla Lusk, Intellectual and Developmental Disabilities (IDD) Rights Protection Officer
Cole Hoard, Mental Health (MH) Rights Protection Officer

B. Zero Suicide Taskforce Quarterly Report. Discussion Item Only.

Elisabeth Davenport, Director of Liaison Services

C. Review and Approval of Quality Management (QM)/Utilization Management (UM) Plan.

Veronica Armendariz, Senior Director of Quality Management (QM)/Utilization Management (UM)

D. Review and Approval of Substance Use Services (SUD) Quality Management (QM) Plan.

Jess Pham, Senior Director of Behavioral Health (BH)

E. Crisis Residential Unit (CRU) Program. Board Action and Approval as needed.

Pam Gutierrez, Executive Director

F. Strategic Plan Update. Board Action and Approval as needed.

Pam Gutierrez, Executive Director

G. Board of Trustees Meeting Attendance. Discussion Item Only
Dianne Hickey, Board of Trustees Chair

IV. **Executive Director Report**

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V. **Executive Session – Personnel (g)** – Discussion – Executive Director’s Contract Renewal. Discussion and Approval as needed.

VI. **Board Action - Executive Session – Personnel (g)** – Discussion – Executive Director’s Contract Renewal. Discussion and Approval as needed.

VII. **Chair Comments**

VIII. **New Business** – Next Board Meeting – Thursday, September 24, 2026.

IX. **Adjourn**